

## **NETWORK ADMINISTRATOR (CONTRACT)**

The Senior Network Administrator is responsible for the implementation and maintenance of voice, communication, security, data center and backup infrastructure to support the delivery of ICT services to the organization.

**DUTIES & RESPONSIBILITIES:** The incumbent will be required to:

- 1. Establish and upgrade network specifications by conferring with users.
- 2. Plan, design, establish and maintain the network by evaluating network performance.
- 3. Manage and operate the VoIP telephone system along with its supporting elements.
- 4. Create, maintain, execute and automate Disaster Recovery Procedures.
- 5. Manage hardware and operating system environments that support the corporate applications such as but not limited to email, web portals, document storage and knowledge.
- 6. Install, implement and maintain all server operating systems and interfaces and support the application specialist for customization of enterprise application components to meet Organizational, Data Centre and end user requirements.
- 7. Develop and maintain documentation for all systems.
- 8. Meet financial requirements by submitting information for budgets, monitoring expenses, ensuring timely payments to contractors, suppliers and vendors.
- 9. Evaluate available software products when necessary or as directed to meet corporate business requirements.
- 10. Provide second level support to the organization for issues related to enterprise back-end and server infrastructure and software.
- 11. Provide support as required for application developers in customer and corporate environments.
- 12. Analyze and troubleshoot server and network logs and track the nature and resolution of problems.
- 13. Implement and maintain System Audits on a periodic basis to ensure company conformance to policy and network performance.
- 14. Respond to internal user request and queries. Track all issues via the Helpdesk software.
- 15. Comply fully with the Company's policies and procedures, safety policies and procedures, Core Values and Charter of Business Ethics.
- 16. Perform any other duties as required by the job function.

## MINIMUM REQUIREMENTS:

- 1. Bachelor of Science degree in Computer Science, Electrical and Computer Engineering or Technical Certifications in related field
- 2. Five (5) years' experience as an Administrator on a medium sized network of servers, desktop systems and communications devices using current technologies
- 3. Certification in ICT standard networking and systems products would be an asset
- 4. Certification in Project Management would be an asset

Or any other equivalent combination of qualification and experience.

## KNOWLEDGE, SKILLS AND ABILITIES

- 1. Computer Literacy with intimate knowledge of Microsoft Productivity Suite
- 2. Good Knowledge of Structured Cabling Systems
- 3. Demonstrated knowledge in Unified Communications, networking architectures and protocols, Firewalls and Windows Server and Active Directory environments
- 4. Excellent network and system fault detection and resolution skills
- 5. Ability to manage multiple projects and activities simultaneously and complete project tasks on time
- 6. Problem solving and analytical thinking skills
- 7. Excellent written, verbal communication and presentation skills
- 8. Strong interpersonal skills and the ability to work effectively with a wide range of stakeholders
- 9. Supervisory skills
- 10. Project Management skills will be an asset

All interested suitably qualified applicants can submit their resumes to:

Email : <u>careers@eteck.co.tt</u>

Subject: Vacancy-Network Administrator (Contract)

Deadline for Submission: May 12, 2021

Unsuitable candidates will not be acknowledged